



Paid Consulting Options

Our support staff can help you configure the codeREADr app for your use case. An experienced team member will help you create your Service(s), Databases and Exports using the codeREADr.com web service.

A. Process

1. Client provides an overview of their use case and goals, ideally written.
2. Support staff reviews client's overview and responds back in writing with a brief analysis, indicating how codeREADr can help client achieve their goals. Also included will be any corresponding limitations known in advance and any process the client must handle themselves.
3. The support staff will set up and train for as needed:
 - a. Creating a Service
 - b. Adding an app user
 - c. Creating prompts for supplemental data collection
 - d. Advanced service configurations
 - e. Guidance on database format and import
 - f. Barcode generation
 - g. Creating an Export Template
 - h. Creating a CSV Download Link
 - i. Scheduling CSV exports
 - j. Training so client can manage their services post-setup.

B. Consulting Fees

1. Setup @ \$500 including one (1) hour of setup time (optionally live with the client online), plus (1) hour of training time live with client online. This fee also includes free use of the platform for one month for up to a 10 Device Plan.
2. Additional hours (if needed and client-approved) cost \$150/hour. [Note: It is expected that after the initial setup and training period, the client should be able to maintain and create their own Services. Without charge, the codeREADr staff will answer standard questions about the codeREADr service via Live Chat or email. No additional fees will be incurred without client's approval.]
3. To start the process, the fee will be billed to the client's credit card on file (unless otherwise agreed to pay via wire, ACH or check).

For further information please email support@codeREADr.com.