Remote Ordering Apps for Wholesale, Retail, and Distribution

Common Applications & Instructions · https://www.codereadr.com/knowledgebase/scan-to-order/

What is a Remote Ordering App?

Remote ordering applications enable sales representatives and retail clients to conveniently check inventory and reorder stock using smartphones and tablets. This streamlined process is facilitated through a dedicated remote ordering app designed to enhance efficiency and accessibility in the supply chain.



Blog

Read about customers who have used our software to assist in their remote ordering work.





Tutorials

Detailed video showing how to configure the CodeREADr mobile app for remote ordering.





Solutions

Learn more about the features we offer for remote ordering including multi-location management.



Frequently Asked Questions on Remote Ordering

Can I access product information by scanning an item’s barcode?

Yes, using our remote ordering app, you can access product details through a comprehensive product catalog that lists information by UPC. By utilizing a validation scan service, employees can confirm the accuracy of a product's label against your database. Additionally, our Webify feature allows you to view product information directly from your internal catalog.

Is a product database necessary to display information in the mobile app?

Absolutely. You have multiple options to establish this database: manually upload a file or automatically import a CSV file of UPC/EAN codes or other barcode values to a database hosted on CodeREADr’s servers. If you wish to display product descriptions upon barcode scanning, ensure to include the relevant text or HTML in your upload. Alternatively, direct integration with your server allows real-time data exchange with the app. Check out our developer API for more information.

Do I need to physically scan a barcode to look up an item?

Not necessarily. Our mobile app includes a "Lookup" feature that enables users to search the database and log a scan record for a barcode without the need for physical scanning.

How can I add detailed notes, capture photos, or answer queries about an item?

Our app's Questions feature allows you to configure prompts for users to enter specific information, such as order quantities, when interacting with the app.

What if there's poor internet connectivity at the location?

The CodeREADr app is fully functional both offline and online, ensuring continuous operation regardless of internet availability.

Can I track who scanned each item?

Yes, by creating unique app users, you can segment scan records by individual or company, enhancing traceability and accountability.

Is it possible to generate reports from scan records?

Definitely. Our Scans page lets you filter and view all records or only the most recent for each item. These reports show detailed information including who scanned the items, what and when they were scanned, and where, along with any additional data collected. See how you can export and download scans.

Can I customize the app's appearance, such as including my company logo?

Yes, we provide options for customizing the display and response text within the app. Both free and paid options are available for white labeling the app to feature your logo.

Does the pricing model depend on the number of items ordered?

No, our pricing is not item-based but device-based. A device is counted as billable if your authorized app-user logs in during the billing period. This count is total, not concurrent, and resets monthly to offer flexibility. Our pricing plans also scale as needed during busy seasons, and clients may flex between plans from month to month.

Do we require special hardware to scan barcodes?

No special hardware is needed. CodeREADr is compatible with a wide range of devices, including iOS and Android smartphones and tablets, as well as dedicated mobile computers. However, you will need to procure the devices separately or allow app users to employ their personal devices. Check the device requirements for CodeREADr app here.