Paid Plan

Pricing & Users · https://www.codereadr.com/knowledgebase/paid-plan/

Overview of Paid Plans

Discover the benefits of upgrading to a CodeREADr Paid Plan with our flexible billing options tailored to your business needs. Visit our Pricing Page for detailed plan options. For inquiries, contact us at bizdev@codereadr.com.

Billing and Payment Details

Billing Schedule

When you subscribe to a Paid Plan, the first invoice covers your initial month’s usage. Your sign-up date becomes your recurring billing date. Each month, you’ll receive a receipt detailing:

1. Charges for the upcoming month’s plan (e.g., 1-Device Plan, 5-Device Plan, etc.).
2. Overage fees from the previous month, if applicable.

Payment Methods

The default billing method is automated credit card payments. Alternate payment options, such as wire transfers or checks, are available for accounts meeting specific criteria. Contact us for details.

FAQs About the Paid Plan

Can I use CodeREADr month-to-month?

Yes. You can downgrade or upgrade your plan at any time via the "My Plans" page. Ensure downgrades occur before the next billing cycle to avoid charges.

What does “You have reached your device maximum” mean?

This message appears if:

- Overage billing is disabled in your account settings.
- Device limits for an app user are exceeded.

You can resolve this by enabling overage billing or increasing the device limit.

Which plan should I choose?

- Business Starter Plan: 2-4 devices.
- 5-Device Plan: 5-9 devices.
- 10-Device Plan: 10-24 devices.
- 25-Device Plan: 25-49 devices.
- 50+ Device Plans: 50-99 devices.

Can I switch devices monthly?

Yes. Devices from prior cycles will not count unless signed in again during a new cycle.

Are there special plans?

Yes. Contact us for custom plans tailored to your business needs.

Is there support available?

Yes. Paid Plan subscribers receive free support via chat and email. Additional consulting services are available for $250 and include training and setup assistance.

Will devices used before upgrading be billed?

No. Device counts reset to zero upon upgrading from a Free Plan to a Paid Plan.

What is “overage” and how does it work?

Overage billing allows you to exceed your device limit without service interruption. Additional devices are billed at the standard per-device rate for your plan. For example, if your plan covers 10 devices but you use 15, the extra 5 devices are billed at the 10-device rate.

How are billable devices calculated?

Devices are counted as billable if signed in at any time during the monthly billing cycle. The count resets to zero at the start of each new cycle.

What are API calls?

API calls are server interactions initiated by third-party applications. They do not include app scans, searches, or history requests. API usage requires a Paid Plan.

Can I control who uses CodeREADr?

Yes. You can assign and manage app credentials, limit device usage per user, and restrict services as needed.

Can I pay annually?

Yes. Annual billing is available with a minimum of 5 devices. Contact us for more details.