Security Patrol App: Monitor and Track Checkpoints Effectively

Common Applications & Instructions · https://www.codereadr.com/knowledgebase/facility-lock-down/

What is a Security Patrol App?

A security patrol app helps track facility patrols via access points, safety equipment, visitors, and incidents, providing a streamlined way to capture formal records for reporting purposes. This tool is essential for maintaining comprehensive security logs and ensuring efficient patrol management.



Blog

Read about common uses and considerations for security patrol applications.





Tutorials

Watch a video showing how to configure CodeREADr's mobile app for tracking security patrols.





Solutions

Learn more about the features we offer for security patrols including multi-location management.



Frequently Asked Questions About Security Patrol Apps

How do I set up security checkpoints?

To set up security checkpoints, clients should attach barcode labels or QR codes near the doors of buildings, rooms, or equipment that need monitoring. These checkpoints could number in the hundreds across a facility or campus. Security personnel will use the CodeREADr mobile app to scan each label at the designated checkpoints. Optionally, they may also take photos or answer questions at each point. For label production, you can contact companies like Maverick Label or use CodeREADr to generate QR codes for smaller volumes.

How can I prevent accidental duplicate scans at a checkpoint?

When setting up your service, enable the duplicate checking feature to alert users if a barcode has already been scanned. Additionally, establish a reset period, such as daily, to allow re-scanning if necessary.

How do I ensure the app user is physically at a checkpoint?

To ensure physical presence at a checkpoint, you can:

1. Enable GPS tracking to capture location data in the background without interrupting the app user.

2. Use NFC tags embedded in your labels, allowing the app to read a unique device ID from the NFC chip, ensuring the security guard is actually present at the checkpoint.

Can the app user track completed and pending checkpoints?

Yes, the app's "Lookup" feature allows users to search the database for required checkpoints and see which ones have been scanned and which have not.

Is it possible to include a picture of the location when scanning a checkpoint?

Yes, you can include pictures in your database on CodeREADr using Webify formatting. This feature allows you to display photos and any associated information when a checkpoint is scanned.

Can app users provide pictures and/or answers at checkpoints?

Yes, our Questions feature enables users to add notes, answer queries, and take photos at each checkpoint, enhancing the detail and reliability of security reports.

How can I generate and view reports on checkpoint history?

On the "Scans" page, you can filter and view reports of scanned codes and export these records to Excel, Google Sheets, etc. Reports can be sorted by the timestamp of the scan or by the user who performed the scan.

Can I organize records by user, location, or customer?

Yes, there are various methods to segment data. You can create separate databases and services for different rooms, buildings, or shifts, or use a single database and service if that better fits your operational needs.

How do I view the current status of a patrol?

The current status of a patrol can be viewed by filtering and viewing scans on the "Scans" page, providing real-time updates on patrol activities.

Can I customize the app’s user interface (UI)?

Yes, you can customize the display and response text after a scan. The app also offers both free and paid options for white labeling, allowing the inclusion of your company’s logo.

Does the cost depend on the number of app users?

No, our pricing model is based on the number of devices rather than the number of users. A device is counted as billable when an authorized user signs in during the monthly billing period. This count resets monthly, and each sign-in during that period counts towards your plan limit.

What if there is poor internet connectivity at a checkpoint?

CodeREADr operates both offline and online, ensuring functionality regardless of internet connectivity.

Do we need special hardware to scan checkpoint labels?

CodeREADr is compatible with most iOS and Android smartphones, tablets, and mobile computers, allowing you to choose the devices that best suit your operational needs without the necessity of purchasing specific hardware.